

Embracing *Change* for Our *Future*



The mission of the Missouri Child Care Resource and Referral Network is to connect families to child care and early learning programs; improve the quality of those programs; and collaborate with communities to make child care safe and enriching for children.

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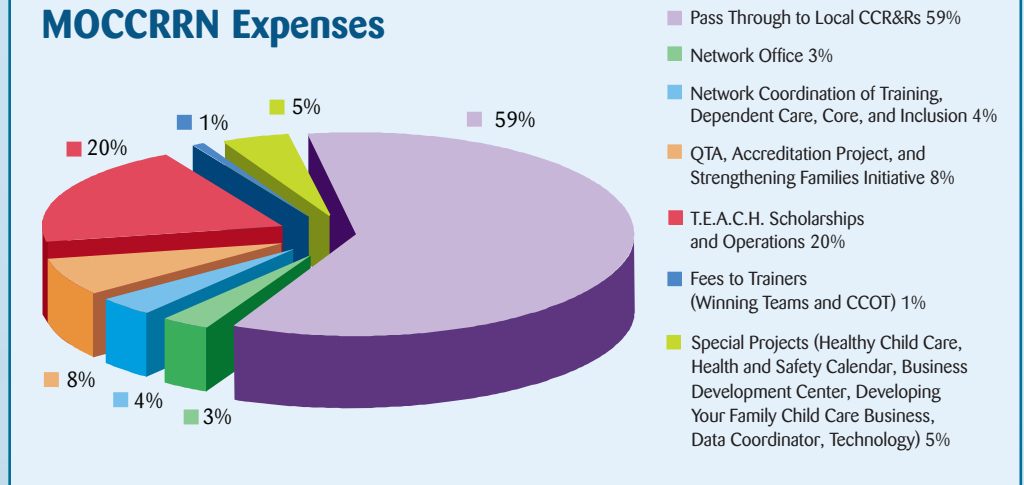
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Northeast Missouri Office, Macon

Julie Allen, Training Coordinator
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MOCRRN Expenses



Core Services

MOCRRN works closely with each local CCR&R to ensure a high quality of service delivery and accountability.

- In fiscal year 2008, we helped the families of 33,961 **children** find child care and provided them with consumer education materials.
- We responded to 26,145 phone calls which provided **families** with lists of child care providers that met their specific needs.
- We provided technical assistance to 45,437 **child care providers**, helping them start new programs and improve existing ones.
- We responded to 7,919 members of the **greater community** (funders, legislators and others) who asked us for help and information tracking supply, demand, cost, quality and other child care issues.
- We helped 1,026 **children with special needs** find appropriate child care and we helped more than 2,000 providers learn how to include children with special needs into their programs.

Parent Central

In February 2008, MOCRRN launched Parent Central. Parent Central is a growing network of concerned parents and is dedicated to helping them access current information on children's issues as well as the most recent parenting resources. Members receive *Parent Central Express*, a free monthly e-newsletter, full of tips for parents, activities, and ways to get connected in the community. Parent Central is a partnership of MOCRRN and the National Association of Child Care Resource and Referral Agencies (NACCRRA).

Special Projects

The Missouri Child Care Resource and Referral Network administers a number of special projects for a variety of agencies and organizations. These projects are created and funded by various sources including the state of Missouri, other governmental bodies, and other organizations. In 2008, MOCRRN and the local CCR&Rs administered the following special projects.

T.E.A.C.H. Early Childhood® MISSOURI Scholarship

T.E.A.C.H. MISSOURI is a scholarship and compensation opportunity for licensed providers in child care centers and group or family child care homes. T.E.A.C.H. MISSOURI links education, compensation and retention to improve the quality of early care and education programs for young children. Since 2000, T.E.A.C.H. MISSOURI has worked with 21 colleges and universities, funded more than 1,200 scholarship recipients for more than 11,000 college credit hours, issued more than 700 compensation bonuses and has influenced the lives of more than 13,000 children. Providers in the T.E.A.C.H. MISSOURI scholarship program have a retention rate in their early care facility of 90% annually. The T.E.A.C.H. MISSOURI Scholarship has received funding from the Missouri Department of Elementary and Secondary Education to provide scholarships across the state to teachers in the Missouri Preschool Project and to preschool teachers in general. The scholarship has also worked with ARCHS, the Community Partnership in the St. Louis area, to provide scholarships to teachers in child care facilities that are working toward accreditation.

Accreditation

In 2008, the contract to provide accreditation facilitation services in the six regions of the state was put out to bid by the Department of Social Services. MOCRRN was then awarded the contract for all six regions. The contract for four of those regions had been held by MOCRRN since 2002.

One hundred eighty child care programs throughout the state are working with the local CCR&R accreditation specialists to achieve accreditation. These programs consist of family child care homes, group homes, and child care centers. They are working hard to meet the quality standards of either the National Association for Family Child Care (NAFCC), the National Association for the Education of Young Children (NAEYC), or Missouri Accreditation (MOA). Since 2000, MOCRRN has assisted 82 child care programs achieve accreditation.

Strengthening Families Initiative

MOCCRRN staff have served on a statewide steering committee to implement the Strengthening Families Framework since 2006. This framework was developed by the Center for the Study of Social Policy as a strength-based model to prevent child abuse and neglect. More information about the Strengthening Families Framework and associated protective factors can be found at www.cssp.org.

In 2007, The Children's Trust fund awarded MOCCRRN an 18-month contract to provide technical assistance to eight child care programs throughout the state that were piloting the Strengthening Families framework. This technical assistance involved assisting the programs in completing a self assessment, developing an improvement plan based on the assessment, and implementing this plan. In 2008, the programs were assisted in developing a plan to mentor other programs interested in adopting the framework.

Because of the great interest that the Strengthening Families Framework has generated in the early childhood community, MOCCRRN and the Department of Social Services changed the focus of some funds set aside for quality improvement. Beginning with the 2007-2008 contract, this funding has been devoted to delivering training on the framework and protective factors and to provide technical assistance similar to that which is done with the pilot sites.

Also in 2008, MOCCRRN took the lead so that Missouri could be represented in Zero to Three's State Partnership for Prevention Project. This project resulted in a cadre of 25 trainers prepared to deliver the Preventing Child Abuse and Neglect (PCAN) curriculum to child care providers. Ninety-six training sessions were presented to over 1,400 child care providers. More than 300 hours of on-site technical assistance was delivered to programs implementing the framework.

Healthy Child Care Missouri

MOCCRRN supports Healthy Child Care Missouri through participation in the Missouri Training Institute (MTI) for Child Care Health Consultants. MOCCRRN staff provided training on adult learning, child care in Missouri, cultural considerations, communication skills, and inclusion.

Training Coordination

In 2008, the Department of Health and Senior Services (DHSS) and MOCCRRN continued the development of the MOCCRRN Training Calendar. MOCCRRN's Training Calendar allows providers to access all clock hour coursework available statewide and regionally. Child care providers can search the calendar for nearby training, using their ZIP codes.

Inclusion

MOCCRRN seeks to promote inclusive child care services by supporting Inclusion Specialists at each local CCR&R with funding provided by the Department of Health and Senior Services.

Bringing Training to Child Care Providers

Participants

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|---|--------------|
| CCOT: Developmentally Appropriate Practices I: Child Development | 253 |
| CCOT: Health, Environmental Safety, and Sanitation | 296 |
| CCOT: Recognizing and Reporting Child Abuse and Neglect | 271 |
| Family Child Care Orientation Training | 222 |
| Infant/Toddler Child Care Orientation Training | 468 |
| PACE: Developmentally Appropriate Practices II: From Theory to Practice | 142 |
| PACE: Safety Issues for Group Care | 163 |
| PACE: Preventing Child Abuse by Strengthening Families | 244 |
| School-Age Care Orientation Training | 167 |
| Child Care Plus Module I and Module II | 291 |
| Child Care Plus Module III and Module IV | 287 |
| Child Care Plus Module V and Module VI | 169 |
| Child Care Plus Module VII and Module VIII | 156 |
| Child Care Plus Modules IX, X, XI, and XII | 43 |
| Total participants trained through contract-specific training: | 4,227 |
| Total participants trained through non-state-funded sessions: | 8,734 |

In 2008, Inclusion Specialists completed more than 800 on-site technical assistance visits and trained more than 2,000 child care providers in twelve modules of Child Care Plus, a curriculum that teaches providers how to meet the needs of all children. The Inclusion Specialists also provided more than 60 general inclusion trainings and trained more than 920 providers during those sessions.

In 2008, MOCCRRN became a part of the Special Quest Missouri Leadership team. Special Quest is an initiative to develop a statewide cross-agency plan. The plan will coordinate early childhood professional development on inclusion for service providers who work with young children with disabilities (birth to age five) and their families. The plan will embed the Special Quest approach, resources, and materials into existing and new professional development opportunities for these providers.

News in 2008

Dr. L. Carol Scott took the helm at MOCCRRN in January 2008, upon the retirement of Corinne Patton, who had been director since the agency's formation in 1999. Dr. Scott comes to MOCCRRN with more than 30 years of experience in the field of early care and education, including work as a national consultant on system development; leadership of a local child care resource and referral agency, a multi-million dollar public school reform initiative, and the nationally-respected Metropolitan Council on Early Learning in Kansas City; teacher education through workshops and courses at the community college and university levels; and management of model early learning programs at two universities.

More staff changes came in April and July, when Margo Heger was hired as MOCCRRN's first Data/Contracts Coordinator and Amy Humboldt was hired to fill the T.E.A.C.H. MISSOURI Scholarship Counselor position Ms. Heger

left vacant. We welcome Ms. Humboldt's skills and experience in education, and are enthusiastic about the new use of Ms. Heger's skills and talents in managing data and using it for communications purposes. She has initiated a comprehensive revision of MOCCRRN's policies and procedures on data collection, analysis and reporting at all levels of the Network.

Over the past year, the MOCCRRN board invested significantly in shaping future directions. A public affairs campaign supported by services from Fleishman-Hillard introduced MOCCRRN to many stakeholders who never knew about our work before. In addition, the campaign gave us the opportunity to better inform stakeholders who already knew of MOCCRRN, expanding their understanding of our structure, mission and successes. A strategic planning process completed in the fall included a functional cost analysis that will inform a new business model for MOCCRRN, to be developed starting in 2009.

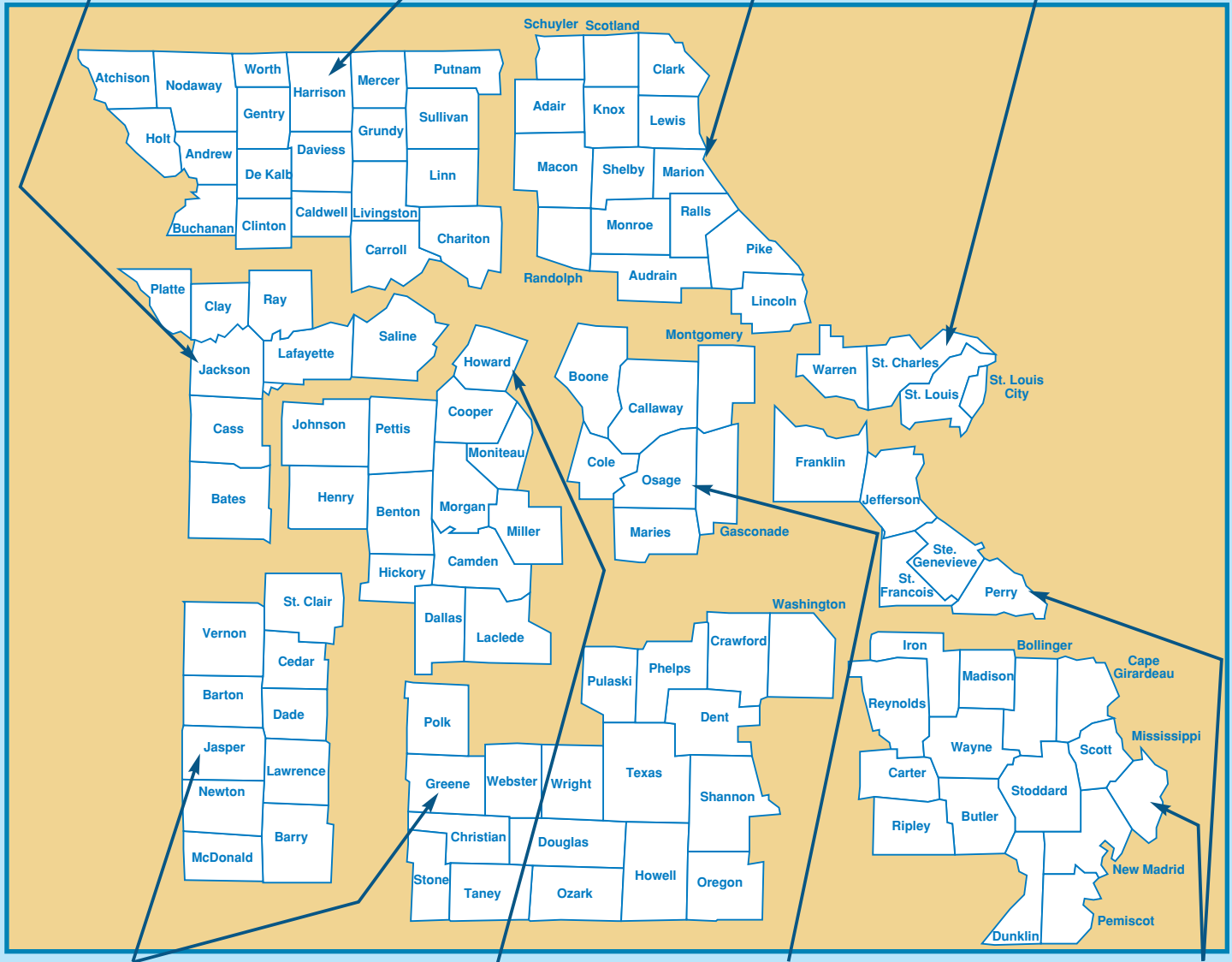
As Missouri's early care and education landscape shifts in the year ahead, under the leadership of a new Governor and his administration, MOCCRRN looks forward to leading the way in strengthening our state child care system. As always, we will be a voice for development of approaches that better serve the children of Missouri, their families, and the professionals who care for and educate them in child care, early learning and youth development programs across the state.



MISSOURI CHILD CARE RESOURCE AND REFERRAL NETWORK

| Area 3 | Area 1 | Area 2 | Area 6 |
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| The Family Conservancy 3217 Broadway Kansas City, MO 64111 913-573-2273 800-755-0838 Fax: 913-342-3632 www.thefamilyconservancy.org | YWCA – St. Joseph 304 N. 8th Street St. Joseph, MO 64501 816-232-4481 800-404-9922 Fax: 816-232-4494 www.ywcaccrr.org | MOCCRRN Northeast 1119 S. Missouri Street, Suite C Macon, MO 63552 660-385-1378 800-201-7745 Fax: 660-385-1387 www.mocccrn.org/northeast | Child Day Care Association 4236 Lindell Blvd, Suite 300 St. Louis, MO 63108 314-531-1412 800-467-2322 Fax: 314-531-4184 www.childcaresrl.org |
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| Area 7 & 8 | Area 4 | Area 5 | Area 9 & 10 |
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| CCR&R, An Operating Agency of the Council of Churches of the Ozarks 1910 E. Meadowmere Springfield, MO 65804 417-887-3545 800-743-8497 Fax: 417-823-9459 www.ccochildcare.org | University of Central Missouri Workshop on Wheels CCR&R 117 Hunt Street Warrensburg, MO 64093 660-543-8321 800-666-1461 Fax: 660-543-8393 www.ucmo.edu/workshop | MOCCRRN Mid-Missouri 2503 W. Ash Street, Suite A Columbia, MO 65203 573-445-KIDS (5437) 800-243-9685 Fax: 573-445-5450 www.mocccrn.org/midmissouri | Southeast Missouri State Workshop on Wheels CCR&R 1 University Plaza, MS 9425 Cape Girardeau, MO 63701 573-290-5571 800-811-1127 Fax: 573-290-5599 www5.semo.edu/ccr |
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